

# COOKIE CONTRACT

## Little One Cookies LLC Order Terms and Conditions

### Payment:

- Payment is required in full two weeks prior to the order's due date. Orders will not be considered "placed" until payment is received. Failure to make a timely payment may result in a change in availability.

### No Show Policy:

- Failure to appear at the agreed-upon pickup time will result in forfeiture of the order without a refund. Rescheduling is possible with a 24-hour notice before the scheduled pickup time.

### Refunds:

- Full refunds are available within 48 hours of placing the order and after payment has been accepted. Refunds after this time may exclude the cost of supplies, which will be evidenced by a full receipt. No refunds will be provided within one week of the order's due date.

### Cancellations:

- Orders canceled two weeks before the due date are eligible for a full refund. Cancellations made before the due date will receive a 50% refund. No refunds will be granted within one week of the order's due date.

### Delivery:

- Cookies are available for pickup only. Delivery services will be offered based on prior notice on social media. The pickup location is in Cedar Park, TX, near Cox Elementary. The specific address will be provided closer to the pickup date.

### Product Design and Color Matching:

- While efforts will be made to create treats similar to inspirational photos, exact replicas cannot be guaranteed. Color variations may occur due to differences in electronic devices. For precise color matching, please provide physical samples as a reference.

### Rush Orders:

- A rush fee of \$20 or 40% of the total order amount, whichever is greater, will be applied to orders placed with less than a 14-day turnaround time.

### Price Adjustments:

- All prices are subject to change based on ingredient costs. Quotes provided are valid for 30 days, after which new pricing may apply.

### Product Photography:

- Treats may be photographed and added to the portfolio. Kindly inform in advance if you prefer your treats not to be featured. Differences in color and lighting between photographs and actual products may occur.

### Liability:

- Little One Cookies LLC will not be held responsible for any issues with the treats after they have been picked up. Customers are advised to inspect the treats before leaving the premises.

### Allergies:

- Little One Cookies LLC cannot accommodate any food sensitivities or allergies.

### Cottage Food Laws:

- This order is prepared in a home kitchen that is not inspected by local or state health departments. The kitchen is not nut-free, egg-free, dairy-free, or gluten-free.

### Inclement Weather Policy:

- In the event of inclement weather preventing pickup, orders will be heat-sealed for a later pickup date. No refunds will be issued due to weather conditions. Every effort will be made to preserve the freshness of the order.

### Bulk Orders:

- No discounts will be offered on large orders due to the custom work required for each treat.

### Emergency Situations:

- In the event of an emergency preventing order completion, Little One Cookies LLC will provide prompt notification and issue a full refund.

Thank you for choosing Little One Cookies LLC. We look forward to serving you!

Sincerely,

Malena Candelaria, Owner of Little One Cookies LLC